



## Early Help Local Offer



Providing early help to our children and families at Meadows First School and Nursery means we are more effective in promoting support as soon as we can. Early help means providing support and interventions as soon as a problem emerges, at any point in a child's life, from the foundation years through to teenage years.

At Meadows we work closely with parents and other professionals, to ensure everyone has the required level of support needed. This 'Offer' is for all children and families, as challenges may arise at any point in a child or young person's life. It includes both universal and targeted /specialist services, to reduce or prevent concerns from growing or becoming entrenched.

### Our aims:

- To provide appropriate help and support for any families and children
- Together we will find a way forward that is right for everyone – there is help available and it will be easy to access
- Families are at the centre of everything we do, and we will continue to support families until they no longer need it
- We operate an open-door policy and are always willing to listen to concerns that affect any aspect of family life
- The school provides a neutral place where the child feels it is safe to talk, sensitivity to any disclosure is vital. Staff listen carefully to what the child is saying, treat it seriously, and value what they say.

### Safeguarding:

The school has a range of robust safeguarding procedures in place which puts the safety and protection of children at the heart of any decisions. The school's safeguarding team is made up of the following school personnel:

Sue Hewitt– Designated Safeguarding Lead

Wendy Dwyer, Hazel Dodman, Sarah Bailey – Deputy Designated Safeguarding Leads

Andy Lynch – Governor with Safeguarding responsibility

If any member of school suspects that a child may be at risk of harm or who has been harmed, they will report the incident through the schools online reporting system (My Concern). This online system then notifies all members of the safeguarding team. Staff are expected to report a concern as soon as possible through the reporting system (My Concern) and also are to speak to the DSLs to make them aware of a concern.

### Involvement of Families

The school will always involve the family in all Early Help strategies, and most will only be put in place with their permission. The school will aim to work with families in a supportive, non-judgemental way so that trust is built up and the best possible outcomes achieved.

There are occasions, however, when the school's safeguarding team or member of school staff may believe that a child may be at immediate risk of significant harm and that by informing the parents/carers of the concern the child may be put at further risk. In these



## Early Help Local Offer



cases, the school will implement section 47 procedures. This will involve an immediate referral to social care without the parents'/carers' knowledge.

### Pupil Voice

The children are at the heart of everything we do at Meadows. We provide a safe and caring environment where the children know who they can go to if they are concerned or worried about something.

### Early Help in School

School staff meet regularly to discuss any children that we feel may benefit from some additional support. Early assessments help to identify the specific needs of our children and families, so that our provision caters for their educational, social and emotional needs.

We believe that quality first teaching is very powerful in catering for the needs of individuals. However, in some cases more targeted interventions are needed to support the needs of the individuals.

As a school we do offer a number of interventions that are used before asking external agencies for support:

#### Thrive

Thrive is an intervention that supports the children's emotional and social development. It targets specific children who have missed key elements in their early childhood to help them re-engage with life and learning.



We are also a trauma informed school:

#### Trauma Informed

'Trauma Informed Schools' is an organisation committed to improving the health and wellbeing and ability to learn of the most vulnerable children, namely those who have suffered trauma, abuse, neglect and/or have mental health or attachment issues.



### Parents/ carers

If you would like to talk to someone, the first point of call would be the class teacher, who may seek advice from other members of staff in school. You can also speak to Mrs Rowley/ Mrs Dodman (SENCO team) or Mrs Hewitt (head teacher). You can book an appointment through the school office or via the email: [senteam@meadows.worcs.sch.uk](mailto:senteam@meadows.worcs.sch.uk) Together, we can then decide on any support that is needed.



## Early Help Local Offer



### External Agencies

We have links with a number of outside agencies in school and use their support when needed. Below is a list of different agencies we have contact with and the different levels of support:

<p><b>Universal – all children</b></p> <ul style="list-style-type: none"> <li>• Family</li> <li>• Friends</li> <li>• School staff</li> <li>• Governors</li> <li>• PTA</li> <li>• Breakfast and after school club (Castle)</li> <li>• After school clubs (eg, sports)</li> </ul>	<p><b>Community – child or family need additional support</b></p> <ul style="list-style-type: none"> <li>• Early intervention family support</li> <li>• SENDCo team</li> <li>• School safeguarding team</li> <li>• Computing/ e-safety co-ordinator</li> <li>• Police Community Support Officers</li> <li>• Police</li> <li>• GP</li> <li>• Health Visitor</li> <li>• School nurse</li> <li>• District council</li> <li>• Change4life clubs</li> <li>• Local authority SEND team</li> <li>• Housing Association (BDHT)</li> <li>• Children’s Centre</li> </ul>
<p><b>Specific – child or family need specialist Support</b></p> <ul style="list-style-type: none"> <li>• Targeted Family support</li> <li>• School safeguarding team</li> <li>• Social care</li> <li>• Parenting Courses (Pear tree centre) – Triple P</li> <li>• Paediatrician</li> <li>• Counselling</li> <li>• Play therapy</li> <li>• Occupational Therapist</li> <li>• Primrose Hospice</li> <li>• Freedom project</li> <li>• NSPCC</li> <li>• Channel Programme</li> <li>• Educational Psychologist</li> <li>• CAMHS</li> <li>• CAMHS CAST</li> </ul>	<p><b>High Level targeted –</b></p> <ul style="list-style-type: none"> <li>• Social care – child protection/ child in need</li> <li>• School safeguarding team</li> <li>• Social worker</li> <li>• Police</li> <li>• Courts – care proceedings</li> <li>• Counselling</li> <li>• Therapy</li> </ul>



## Early Help Local Offer



### Worcestershire Local Offer:

Worcestershire offer a range of services that school can access if in school support has not been successful or to compliment the provision in school:

Type of service	Service name and provider	Referral and contact
Targeted family support (Level 3 need)	Worcestershire County Council	Refer via online form available at: <a href="http://www.worcestershire.gov.uk/requestfamilysupport">www.worcestershire.gov.uk/requestfamilysupport</a>
Early intervention family support (Level 2 need)	Worcestershire County Council's Early Intervention Family Support (EIFS) service	Refer via online form available at: <a href="http://www.worcestershire.gov.uk/requestfamilysupport">www.worcestershire.gov.uk/requestfamilysupport</a>
Parenting	Bromsgrove and Redditch Parenting and Community Team, delivered by Redditch Borough Council, commissioned by Worcestershire County Council	Contact provider to discuss options - <b>01527 835775</b> or <a href="mailto:parentingandcommunityteam@bromsgroveandredditch.gov.uk">parentingandcommunityteam@bromsgroveandredditch.gov.uk</a>  More information is available on at <a href="http://www.worcestershire.gov.uk/groupsforparents">www.worcestershire.gov.uk/groupsforparents</a>  Free online parenting guides are available at <a href="http://www.worcestershire.gov.uk/parentguides">www.worcestershire.gov.uk/parentguides</a>
Childcare	Various childcare providers and supported by Babcock Prime's Early Years service and Nursery Education Funding team (commissioned by WCC)  Family Information Service delivered by Parenting and Family Support providers (commissioned by WCC)	Childcare can be found at <a href="http://www.worcestershire.gov.uk/childcare">www.worcestershire.gov.uk/childcare</a> and funding information can be found at <a href="http://www.worcestershire.gov.uk/freechildcare">www.worcestershire.gov.uk/freechildcare</a>  Information about Early Years support can be found at <a href="http://www.babcockprime.co.uk">www.babcockprime.co.uk</a>  For support with finding and applying for childcare contact the Family Information Service on <a href="mailto:parentingandcommunityteam@bromsgroveandredditch.gov.uk">parentingandcommunityteam@bromsgroveandredditch.gov.uk</a> or call <b>01527 835775</b> or <b>07943 832294</b>

Youth services	Positive Activities for Young People (providers commissioned by WCC):  YMCA  Woodrush Youth and Community	Most sessions are open to everybody. Timetables and more information are available on the following provider websites:  <a href="http://www.ymcaworcestershire.org.uk">www.ymcaworcestershire.org.uk</a>  <a href="http://www.frog.woodrushhigh.worcs.sch.uk/YouthCentre">www.frog.woodrushhigh.worcs.sch.uk/YouthCentre</a> or call <b>01564 820098</b>  Additional information about activities for young people in Bromsgrove can be found on Your Life Your Choice or by searching 'Stuff to do for You-th' on the Redditch Borough Council website.
NEET prevention	Get Ahead, Springboard, Prep4Work, 2 Counties Training (WCC) and Careers Advice Team (Babcock Prime)	The Get Ahead programme can be accessed via high schools that are working with Get Ahead. More information and contact forms for Springboard Prep4Work and 2 Counties Training is at: <a href="http://www.worcestershire.gov.uk/16to24trainingworcestershires">www.worcestershire.gov.uk/16to24trainingworcestershires</a>  The Careers Advice Team can be contacted on <b>01905 678147</b> or email <a href="mailto:CareersAdviceTeam@babcockinternational.co.uk">CareersAdviceTeam@babcockinternational.co.uk</a>
Young carers	Worcestershire Young Carers, delivered by YSS Ltd and commissioned by Worcestershire County Council	Professionals can refer by completing a referral form found at <a href="http://www.yss.org.uk/worcestershire-young-carers">www.yss.org.uk/worcestershire-young-carers</a> . Young people can refer themselves by calling <b>01905 619866</b> or by emailing <a href="mailto:youngcarers@yss.org.uk">youngcarers@yss.org.uk</a>
Housing support	Floating support is available to young people and families living in other accommodation (or homeless/sofa surfing), delivered by a number of providers and accessed through the Bromsgrove Basement Project.  Bromsgrove District Housing Trust (BDHT) deliver a housing options service which provides specialist housing advice.	Individuals or families who are at risk of becoming homeless should contact their local district council: <a href="http://www.bromsgrove.gov.uk/my-home">www.bromsgrove.gov.uk/my-home</a>  Further information about the Basement Project is available at <a href="http://www.bromsgrovebasementproject.org.uk">www.bromsgrovebasementproject.org.uk</a> or by calling <b>01527 832993</b> , emailing <a href="mailto:info@basementproject.org.uk">info@basementproject.org.uk</a> or young people can text 'Help Base' to 62277 (free of charge)  Housing support is delivered to young people and families living in supported accommodation.  More specialist housing advice is available at: <a href="http://www.bromsgrovehomeoptions.org.uk">www.bromsgrovehomeoptions.org.uk</a>  Freephone: <b>0800 0850 160</b> , Telephone: <b>01527 557557</b> , Emergency homeless out of hours: <b>0800 030 4254</b> , Email: <a href="mailto:info@bdht.co.uk">info@bdht.co.uk</a>



## Early Help Local Offer



Information and support for children with SEND	SENDIASS (Special Educational Needs and Disabilities Information, Advice and Support Service) – provided by Worcestershire County Council but as an arms-length service	Families and professionals can contact SENDIASS for advice or support. Information is available online at <a href="http://www.SENDworcestershire.co.uk">www.SENDworcestershire.co.uk</a> , via email at <a href="mailto:sendiass@worcestershire.gov.uk">sendiass@worcestershire.gov.uk</a> or by calling <b>01905 768153</b>  Information and advice is also available on the Local Offer ( <a href="http://www.worcestershire.gov.uk/thelocaloffer">www.worcestershire.gov.uk/thelocaloffer</a> )
Short breaks for children with disabilities	Short breaks – delivered by various providers commissioned by Worcestershire County Council and the Clinical Commissioning Group	All groups and activities for children and young people with SEND where families can self-refer are available at <a href="http://www.worcestershire.gov.uk/shortbreaks">www.worcestershire.gov.uk/shortbreaks</a> .  For more specialist services including overnight short breaks and 1:1 support, a social work assessment will be needed. This can be requested via the Family Front Door by completing an online referral available at: <a href="http://www.worcestershire.gov.uk/childreferral">www.worcestershire.gov.uk/childreferral</a>
Support for families experiencing domestic abuse	Worcestershire Domestic Abuse Service, delivered by West Mercia Women's Aid and Rooftop Housing Group	Individuals can self-refer or contact services for advice and support. West Mercia Women's Aid can be contacted on <b>0800 980 3331</b> or via <a href="http://www.westmerciawomensaid.org">www.westmerciawomensaid.org</a> . There is also a 24-hour confidential helpline for victims and professionals which is <b>0800 980 3331</b>
Community Social Workers	Community Social Work team, Worcestershire County Council	Professionals can book an advice call with a community social worker via an online form available at <a href="http://www.worcestershire.gov.uk/communitysocialworker">www.worcestershire.gov.uk/communitysocialworker</a>
Information, advice and guidance	Your Life Your Choice website, delivered by Worcestershire County Council	Information, advice and local services, groups and activities can be access anytime via the website <a href="http://www.worcestershire.gov.uk/ylyc">www.worcestershire.gov.uk/ylyc</a>
Support in schools for disadvantaged and vulnerable learners	Babcock Prime, commissioned by Worcestershire County Council	Services are delivered through schools. More information is available at <a href="http://www.babcockprime.co.uk">www.babcockprime.co.uk</a> or you can call the Babcock Prime switchboard on <b>01905 678200</b>
Domestic abuse perpetrators programme	The Drive Project, delivered by Cranstoun and commissioned by West Mercia Police and Crime Commissioner and Worcestershire County Council	Partner agencies can refer via the Domestic Abuse Perpetrator Panel (DAPP) by emailing <a href="mailto:WorcestershireDAPP@westmercia.pnn.police.uk">WorcestershireDAPP@westmercia.pnn.police.uk</a>

Health visiting, breastfeeding support and school health nursing	Starting Well, delivered by Worcestershire Health and Care NHS Trust	More information is available at <a href="http://www.hacw.nhs.uk/starting-well">www.hacw.nhs.uk/starting-well</a>  Most health visiting referrals come from midwives however the Bromsgrove team can be contacted on <b>01527 488320</b>  The breastfeeding support worker for Bromsgrove can be contacted on <b>07553 368790</b>  Each school has a named school health nurse and drop in sessions are delivered in areas of higher need. Professionals can refer to a school health nurse by calling <b>01527 488335</b> .  Families wanting advice on issues such as feeding, behaviour or constipation can call the telephone advisory service on <b>0300 123 9551</b>
Support for first time young mums (under 25)	Starting Well Plus, delivered by Worcestershire Health and Care NHS Trust	The Starting Well plus service can be contacted at: <a href="mailto:whcnhs.startingwellplus@nhs.net">whcnhs.startingwellplus@nhs.net</a>
Maternity services	Maternity Services: obstetric consultants and midwives, Worcestershire Acute Hospitals NHS Trust	This is a universal service available to all mothers-to-be in Worcestershire. Pregnant women are advised to contact their GP or local community midwife directly as soon as they think they're pregnant. For urgent assistance and triage call <b>01905 733196</b> (Worcestershire Royal Hospital)
Emotional wellbeing and mental health services for children and young people	CAMHS, Reach4Wellbeing (Worcestershire Health and Care NHS Trust) and Kooth (Xenzone and commissioned by Worcestershire Health and Care NHS Trust)	Any professional can refer to CAMHS via the online referral form available at <a href="http://www.hacw.nhs.uk/CAMHS">www.hacw.nhs.uk/CAMHS</a> . Referrals can also be discussed by contacting the CAMHS-SPA on <b>01905 768300</b>  Referrals to Reach4Wellbeing can be made by families or professionals by completing an online referral form available at <a href="http://www.hacw.nhs.uk/starting-well/reach4wellbeing">www.hacw.nhs.uk/starting-well/reach4wellbeing</a>  <a href="http://www.kooth.com">www.kooth.com</a> is a universal website where young people can self-refer and get advice anonymously
Sexual health services for young people	Worcestershire Integrated Sexual Health Service (WISH) delivered by Worcestershire Health and Care NHS Trust	All clinics have walk in sessions and can be contacted directly to book appointments. Clinics and services can be found at <a href="http://www.knowyourstuff.co.uk">www.knowyourstuff.co.uk</a>
Substance misuse service	The drug and alcohol service is provided by Swanswell Charitable Trust	Referrals for advice, information and support can be made by calling <b>0300 303 8200</b> . More information can be found online at <a href="http://www.swanswell.org">www.swanswell.org</a>

### Quick useful contacts

Family Front Door: **01905 822666**      Your Life Your Choice: [www.worcestershire.gov.uk/ylyc](http://www.worcestershire.gov.uk/ylyc)

SEND Local Offer: [www.worcestershire.gov.uk/SENDlocaloffer](http://www.worcestershire.gov.uk/SENDlocaloffer)

Early help information for professionals (including Early Help Assessment information and full Early Help Offer document): [www.worcestershire.gov.uk/requestfamilysupport](http://www.worcestershire.gov.uk/requestfamilysupport)